

UNITED STATES DISTRICT COURT

District of Massachusetts

Experience, Inc.

V.

CSO Research, Inc.

SUMMONS IN A CIVIL ACTION

04 11127 JLT

CASE NUMBER:

TO: (Name and address of Defendant) CSO Research, Inc., P.O. Box 340819,  
Austin, TX 78734, (with a registered agent for  
service of process at 6836 Austin Center Blvd.,  
Suite 150, Austin, TX 78731)

YOU ARE HEREBY SUMMONED and required to serve on PLAINTIFF'S ATTORNEY (name and address)

Michael R. Gottfried  
Eric B. Goldberg  
Duane Morris LLP  
470 Atlantic Avenue  
Suite 500  
Boston, MA 02210

an answer to the complaint which is served on you with this summons, within 20 days after service  
of this summons on you, exclusive of the day of service. If you fail to do so, judgment by default will be taken against you  
for the relief demanded in the complaint. Any answer that you serve on the parties to this action must be filed with the  
Clerk of this Court within a reasonable period of time after service.



TONY ANASTAS

CLERK

(By) DEPUTY CLERK

MAY 27 2004

DATE

SAO 440 (Rev. 8/01) Summons in a Civil Action

## RETURN OF SERVICE

Service of the Summons and complaint was made by me <sup>(1)</sup>	DATE 5-28-04
NAME OF SERVER (PRINT) James M. Burns	TITLE Process Server

Check one box below to indicate appropriate method of service

- ☒ Served personally upon the defendant. Place where served:
- ☐ Left copies thereof at the defendant's dwelling house or usual place of abode with a person of suitable age and discretion then residing therein.  
Name of person with whom the summons and complaint were left:
- ☐ Returned unexecuted:
- ☐ Other (specify):

## STATEMENT OF SERVICE FEES

TRAVEL	SERVICES	TOTAL \$0.00
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## DECLARATION OF SERVER

I declare under penalty of perjury under the laws of the United States of America that the foregoing information contained in the Return of Service and Statement of Service Fees is true and correct.

Executed on 5-28-04  
Date

James M. Burns  
Signature of Server

510 Congress  
Austin, TX 78704  
Address of Server

(1) As to who may serve a summons see Rule 4 of the Federal Rules of Civil Procedure.

## AFFIDAVIT OF SERVICE

COUNTY: DIST./MASS.

CASE # 0411127JLT

COURT

Clk. Ref.# EXPERIENCE, I Clk.# 9773

EXPERIENCE, INC.

VS

CSO RESEARCH, INC.

The documents came to hand for service on 05/28/04 Time: 08:35:52

Documents received for service:

SUMMONS; COMPLAINT & JURY DEMAND; CIVIL ACTION COVER SHEET;  
 LOCAL CIVIL ACTION COVER SHEET; FORM AO 121; MOTION TO SHORTEN  
 TIME FOR DEF. TO RESPOND TO LIMITED DISCOVERY; AFF. OF LISA

The documents were delivered on 05/28/04 Time: 10:20:00

Executed at: 6836 Austin Center Blvd. #150  
 Austin, TX 78731

to the following: CSO Research, Inc.

By Delivering To Frank B. Lyon, Registered Agent

X PERSONALLY delivering the document(s) to the person above.  
 \_\_\_\_\_ SUBSTITUTE SERVICE per Order by delivering to \_\_\_\_\_ a person  
 over sixteen (16) years of age, at the above listed address which is the usual  
 place of abode/business of the above named person.  
 \_\_\_\_\_ POSTING per Order by securely affixing to the main entry way at the above address.

## AFFIDAVIT

I, James M Burns, am over the age of eighteen, and am neither a  
 party to nor interested in the outcome of the above suit. I HAVE PERSONAL KNOWLEDGE OF THE  
 FACTS SET FORTH ABOVE. I have never been convicted of a felony or misdemeanor involving  
 moral turpitude in any state OR federal jurisdiction, and I have studied and am familiar  
 with TEXAS RULES OF CIVIL PROCEDURE, VERNON'S TEXAS STATUTES, CIVIL PRACTICE AND REMEDIES  
 CODE and all other applicable rules and statutes relating to service of citation and/or  
 notices I am authorized by written order of the court to serve citations and other notices.

Service Fee: \$80.00

Witness Fee Tendered: \_\_\_\_\_

STATE OF TEXAS}

James M. Burns  
 James M Burns  
 Professional Civil Process Austin  
 P.O. Box 342467  
 Austin, Texas 78734-0042

## VERIFICATION

Before me, a notary public, on this day personally appeared the above named authorized  
 person known to me to be the person whose name is subscribed to the foregoing document  
 and, being by me first duly sworn stated that he has personal knowledge of the facts set  
 forth in the foregoing affidavit and declared that the facts therein contained are true  
 and correct. Given my hand and seal of office this 20th day of May 2004.

PCP Inv. #A05042270

Dana Demers  
 NOTARY PUBLIC FOR THE STATE OF TEXAS

